OPSWAT Monthly Executive Report

OPSWAT Managed Services for {Customer}

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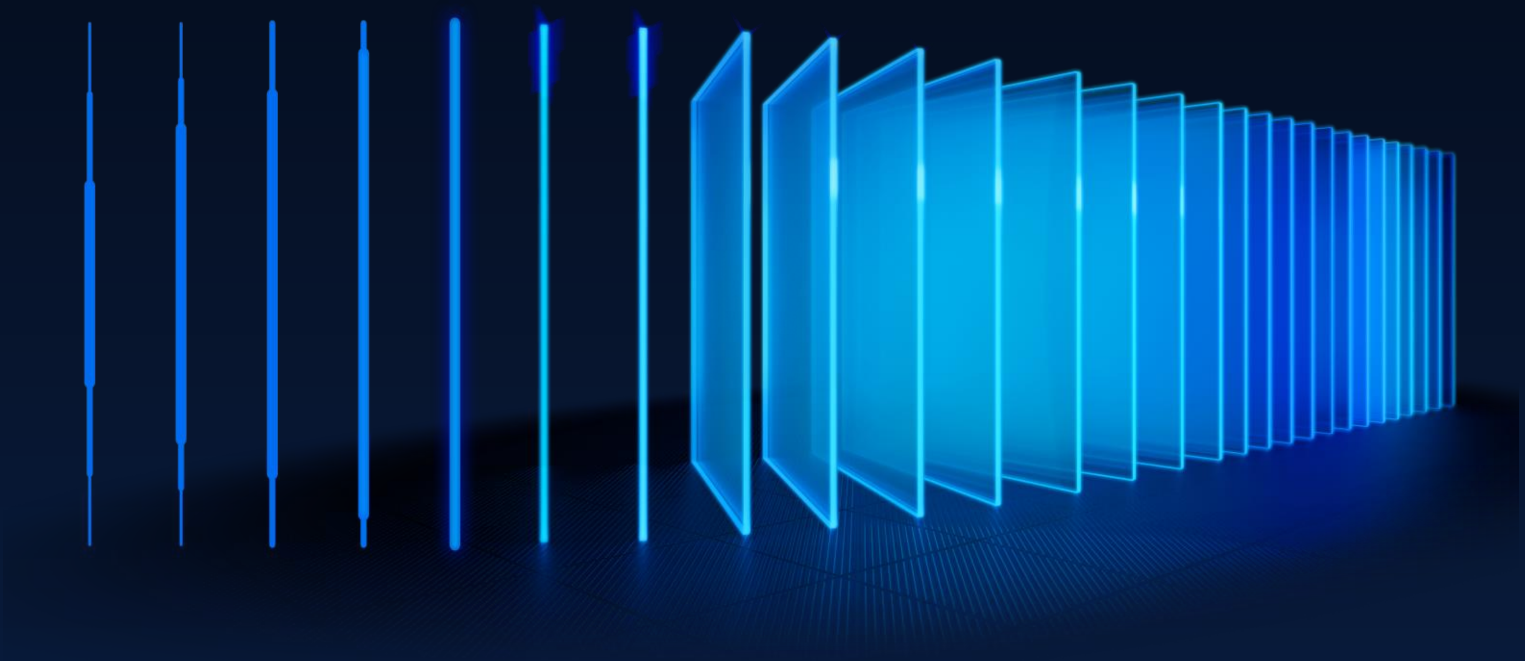


OPSWAT.

Contents

1 - Executive Summary

OPSWAT Managed Services team continues to monitor the devices in the organization proactively. Here are the highlights of the organization in April 2024:

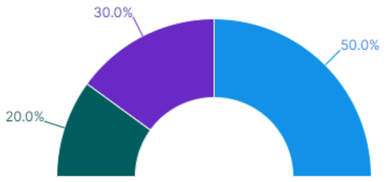
- Six (6) devices were proactively monitored: Windows Servers, Linux Servers, VMware Guest and VMware Host.
- All monitored devices in the organization are in good health status with minor remediation requirements.
- 30 alerts were triggered. Actions were taken automatically to reset conditions for specific alerts..
- 1 software was added, and 2 software were removed.
- No Active Directory (AD) account was created or deleted.

2 - Monitoring Summary

2.1 Asset Summary

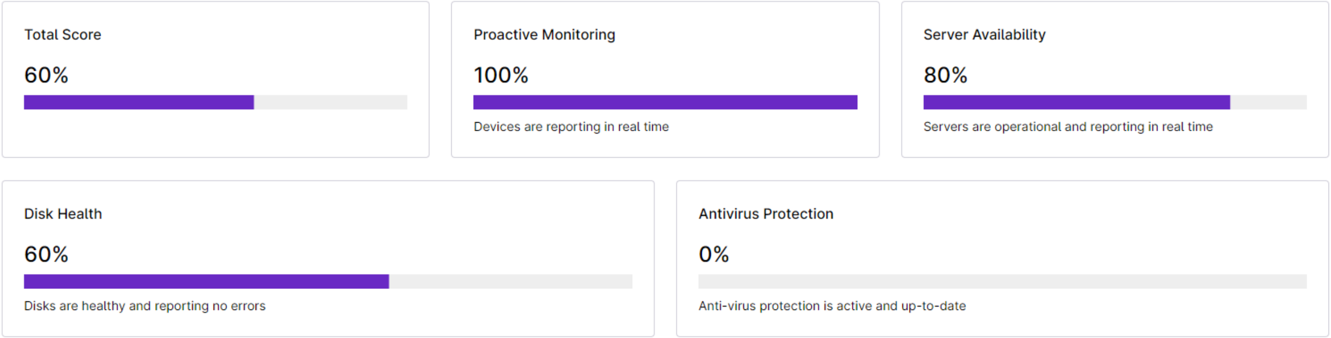
Display Name	Type	Role
<Device Name>	AGENT	WINDOWS_SERVER
<Device Name>	AGENT	LINUX_SERVER
<Device Name>	AGENT	WINDOWS_SERVER
<Device Name>	AGENT	WINDOWS_SERVER
<Device Name>	AGENT	LINUX_SERVER
<Device Name>	VMM_TARGET	VMware_VM_GUEST
<Device Name>	VMM_TARGET	VMware_VM_GUEST
<Device Name>	VMM_TARGET	VMware_VM_HOST
<Device Name>	VMM_TARGET	VMware_VM_GUEST
<Device Name>	VMM_TARGET	VMware_VM_GUEST

2.2 Site Overview by Device Type



Total	10
● Virtual Machine	5
● Windows Servers	3
● Linux	2

2.2 Health Score



Total Score

60%

Proactive Monitoring

100%

Devices are reporting in real time

Server Availability

80%

Servers are operational and reporting in real time

Disk Health

60%

Disks are healthy and reporting no errors

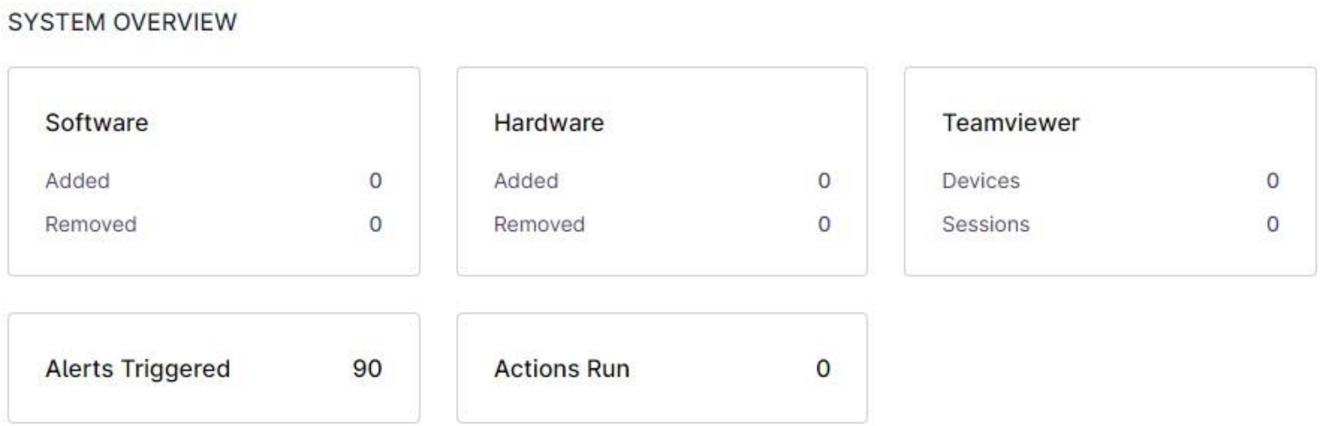
Antivirus Protection

0%

Anti-virus protection is active and up-to-date

2.3 System Overview

The general information for alerts, software, and hardware is as follows:



SYSTEM OVERVIEW

Software

Added	0
Removed	0

Hardware

Added	0
Removed	0

Teamviewer

Devices	0
Sessions	0

Alerts Triggered	90
Actions Run	0

3 – Software

This section provides information about added/removed software and devices.

3.1 Software Added/Removed

A list of software was added or removed in April 2024.

3.2 Devices Added/Removed

A list of device was added or removed in April 2024.

3.3 OPSWAT Software

This section provides information about customers' current and latest OPSWAT software versions.

The table below will help customers and the OPSWAT Managed Services team to make an updated decision.

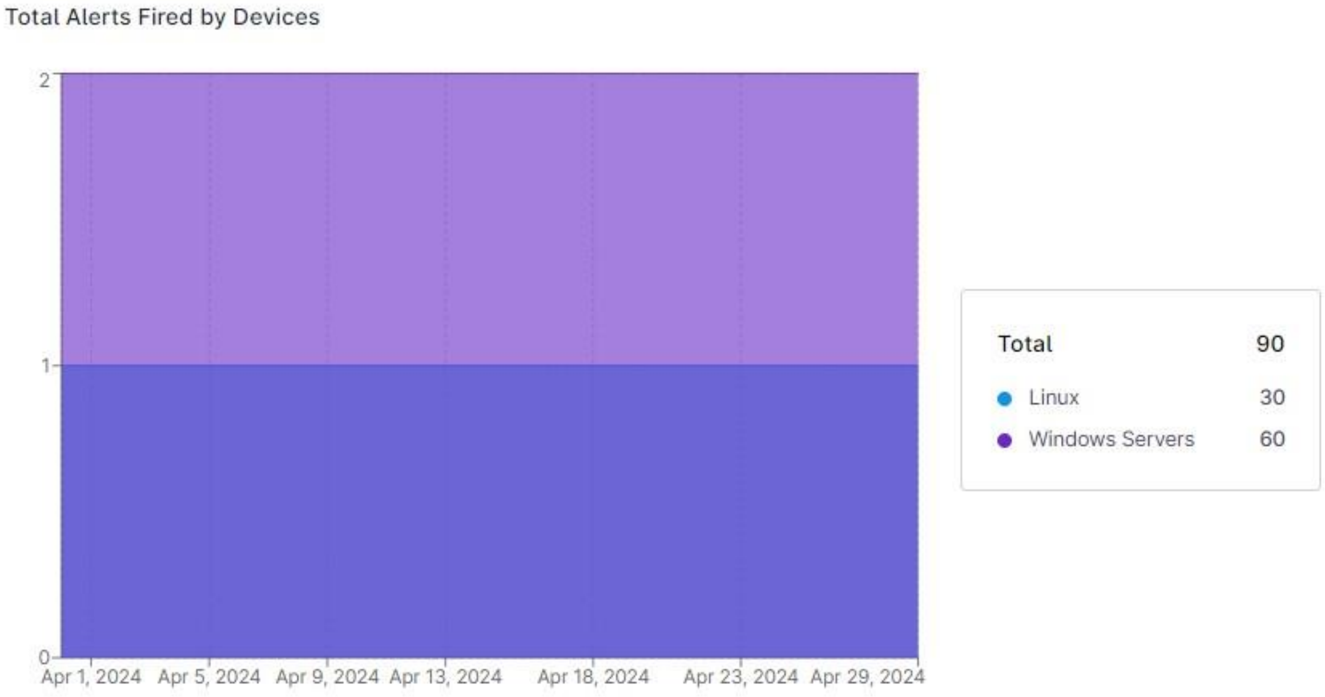
Name	Current Version	Latest Version	License
MetaDefender Core	5.5.1	5.9.0	Active until 06/06/2026
MetaDefender Managed File Transfer (formerly MD Vault)	3.3.2	3.6.3	Active until 06/06/2026
MetaAccess SDP	3.25.0	3.42.0	Active until 01/01/2026
MetaAccess NAC	7.0.2	8.1.0	Active until 01/01/2026
MetaSIEM	9.0.2305	9.0.2305	Active until 01/01/2026

4 – Alerts

This section provides detailed information about triggered alerts and actions taken in the device/organization last month.

4.1 Alerts by Device

Three (3) different devices triggered 90 alerts in April 2024. The detailed alert information is as follows:



Most Alerts Fired Devices

Device Name	Count
Device #1	30
Device #2	30
Device #3	30

4.2 Alert Details

The triggered alert details and descriptions are as follows:

Device Name	Alert Description	Count
Device #1	Alert Name	30
Device #2	Alert Name	30
Device #3	Alert Name	30

4.3 Action for Triggered Alerts

Find the actions that were taken by OPSWAT Security Analysts after alerts were triggered.

5 - Conclusion(s) and Recommendation(s)

5.1 Conclusion

The OPSWAT Managed Services team is monitoring six (6) devices in the organization. All devices monitored by the OPSWAT Managed Services Team are in good health.

5.2 Recommendation(s)

OPSWAT recommends that:

- Recommendations about device security
- Recommendations about security enhancements
- Recommendations about the alerts

OPSWAT is a global leader in IT, OT, and ICS critical infrastructure cybersecurity, and for the last 20 years has continuously evolved an end-to-end solutions platform that empowers public and private sector organizations with the critical advantage needed to protect their complex networks and ensure compliance. OPSWAT solves customers' cybersecurity challenges around the world with zero-trust solutions and patented technologies across every level of their infrastructure, securing their networks, data, and devices, and preventing known and unknown threats, zero-day attacks, and malware.

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