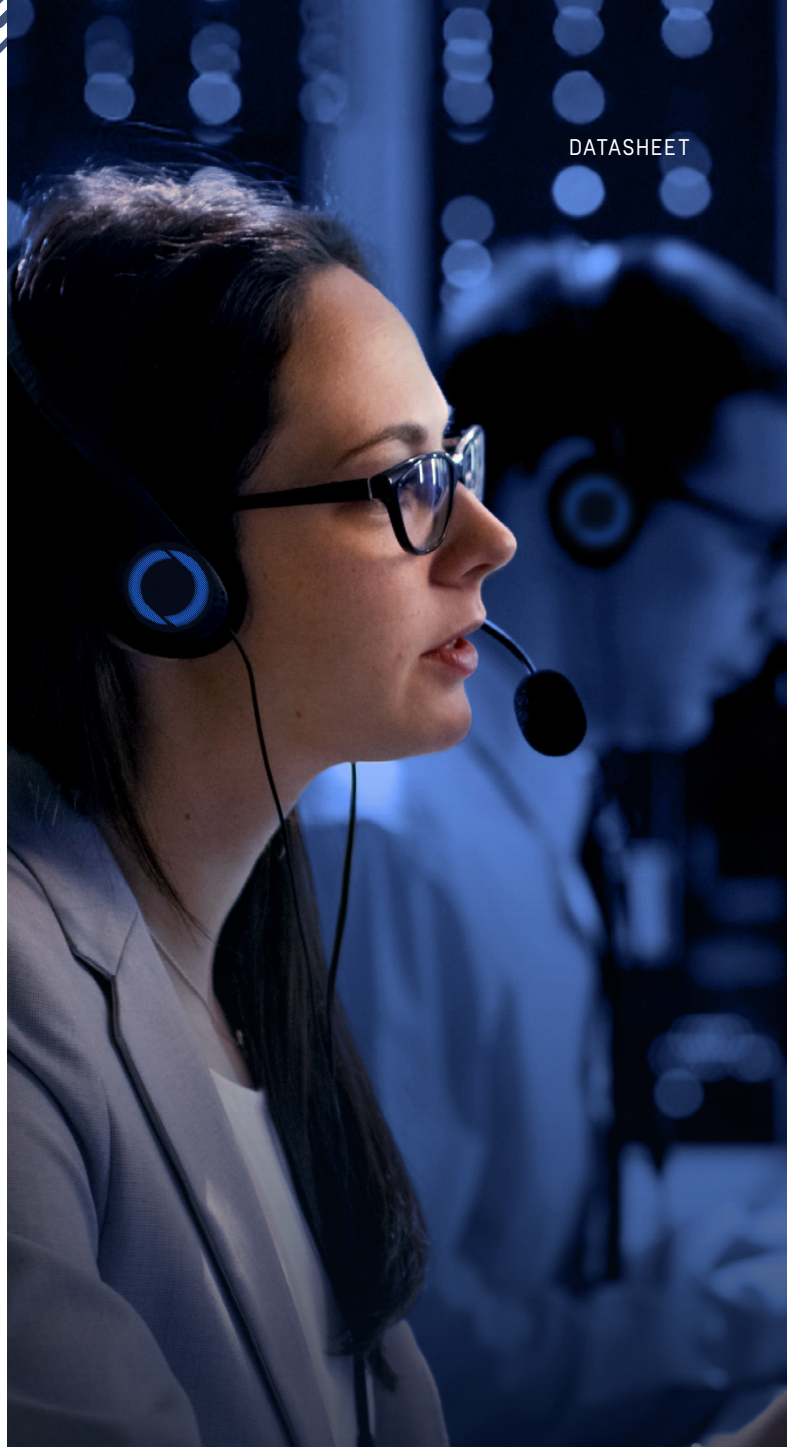# OPSWAT.

# Remote Implementation Services

OPSWAT's Remote Implementation provides a fast return on security purchases and investments, enabling you to secure assets as soon as possible. Remote Implementation ensures the installations of your OPSWAT security solutions are done correctly, efficiently, and quickly.

Our delivery engineers work with your staff to execute the implementation while leveraging industry experience to ensure a successful and optimal deployment.

Remote Implementation begins with an initial hour kickoff meeting and continues for up to 60 days. The kickoff meeting reviews goals, stakeholders, scheduling, requirements, contingencies, and success criteria. Additional sessions are held in coordinated blocks of time until completion. These sessions are to assist with implementation, solution integration, documentation, and training. Upon completion of the project, all processes, procedures, and contacts for ongoing support are reviewed and documented.

## Logistics

- Work is completed via online meetings

- Available for 60 days from the time of purchase (unless otherwise requested and approved)

- Equipment must be received by the customer

- Appropriate customer team members must be available for meetings

- Licenses should be obtained by the customer prior to start

- Customer will be made aware of prerequisites before working sessions

## OPSWAT.

Protecting the World's Critical Infrastructure

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